

REFUND POLICY

Refunds

The Terms and Conditions contained herein shall apply to any person (“Registered User”) using the services of J.S. GLOBAL FINANCE LIMITED for making payments to JSGLOBAL. Each User is therefore deemed to have read and accepted these Terms and Conditions. Any notice, intimation or communication to be made to JSGLOBAL under this policy shall be made to js_lkg@rediffmail.com.

The Registered User accepts that the documentation charges are non-refundable, as they are used for CIBIL check and other document verifications.

For Documentation Charges:

The documentation charges are non-refundable, as they are used for CIBIL check and other document verifications.

Refund for fraudulent/duplicate transaction(s):

The User shall contact JS GLOBAL for any fraudulent transaction(s) on account of loan request, or details by a fraudulent individual/party and such issues shall be suitably addressed by JSGLOBAL in line with their policies and rules.

Server Slow Down/Session Timeout:

In case the Website or Service Provider’s webpage, which is linked to the Website, is experiencing any server-related issues like ‘slow down’ or ‘failure’ or ‘session timeout’, the User shall, report the same to JSGLOBAL .